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PRESS RELEASE

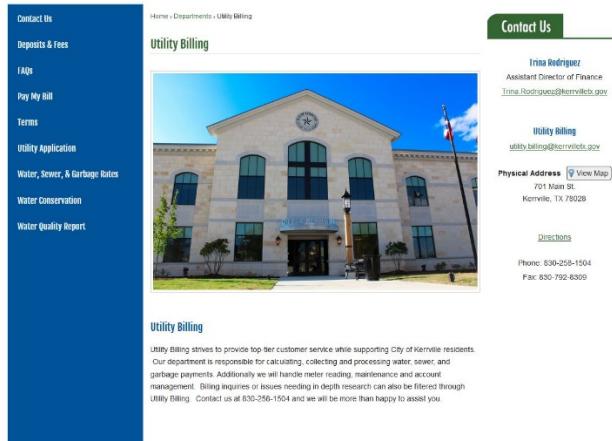
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City's Utility Billing Department launches new webpage

Kerrville, Texas (Nov. 17, 2021) – The City of Kerrville's Utility Billing Department is excited to announce the launch of our new webpage! This webpage will allow customers to easily locate information relating to Utility Billing, including contact information, account setup (including online application for services), bill pay, rates, and other utility information.

In the past year, the Utility Billing

A screenshot of the City of Kerrville Utility Billing webpage. The page has a dark blue header with the city's name and a green "Contact Us" button. The main content area has a white background. On the left is a sidebar with links: "Contact Us", "Deposits & Fees", "FAQ", "Pay My Bill", "Terms", "Utility Application", "Water, Sewer, & Garbage Rates", "Water Conservation", and "Water Quality Report". The main content area features a large image of a stone building with arched windows and a flag, identified as the Utility Billing office. To the right of the image is a "Utility Billing" section with a "Description" paragraph, a "Physical Address" section with a map pin, and a "Directions" section with a "Get Directions" button. The bottom of the page has a "Utility Billing" section with a "Description" paragraph.

Department has added options such as pay-by-phone and text-to-pay options. Customers are encouraged to create a user account in order to easily find account information including current and historical bills and consumption.

Please visit the new Utility Billing webpage at kerrvilletx.gov/1820/Utility-Billing for more information.