



City of Kerrville
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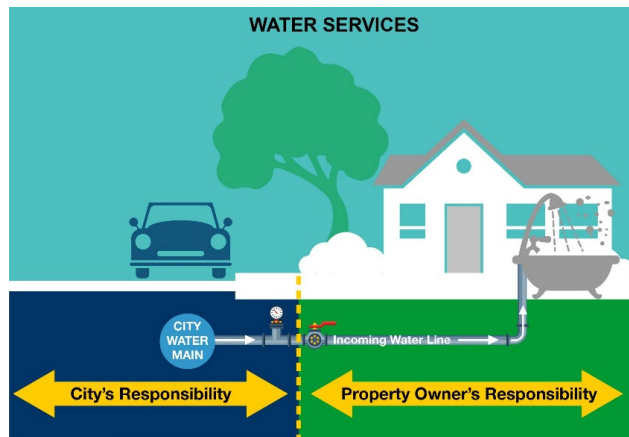
PRESS RELEASE

FOR IMMEDIATE RELEASE

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City of Kerrville announces plan to identify all service lines in city

Kerrville, Texas (Nov. 19, 2024) – The City of Kerrville’s Public Works is taking action to identify and replace lead pipes across the city as part of the U.S. Environmental Protection Agency’s (EPA) Lead and Copper Rule Revisions (LCRR). The LCRR requires water utilities to create and maintain an inventory of all service lines and identify them accordingly. To ensure that communities have access to clean drinking water, any service lines identified as lead must be replaced within 10 years.



Currently, Public Works has not found any lead pipes in their service lines. Public Works is working to identify the type of materials used in both the city’s and customer’s water service lines. A private service line connects a customer’s water pipes to the city’s water meter (see diagram).

As part of this ongoing program to identify and replace lead pipes, Public Works is sending notices to certain customers informing them that their water service line is classified as “unknown” at this time. Because the city does not have information about these private service lines, there is a possibility that they may be made of lead or galvanized pipe that was at one point connected to lead. Anyone with a service line classified as “unknown” will receive a notification letter by mail. This will continue annually until the service line is confirmed to be non-lead. Not all customers will receive a notice and an interactive map is available on the city’s website so that customers can view their material type.

Although not mandatory, customers with “unknown” water service lines are highly encouraged to read the information on the notice. This includes following the step-by-step instructions on how to access a QR code or link to complete a survey. The survey allows Public Works to identify their water service line materials and update the EPA required inventory list. If their water service line remains unknown, the city may follow up as part of a future test hole program or other water service line material investigation. Meantime, customers may also contact a licensed plumber to see if they are able to assist with identifying the customers service line.

The City of Kerrville Lead Line Inventory, an interactive map, as well as information and guidelines from the EPA and other agencies, can be found at <https://www.kerrvilletx.gov/LCRR>.

For more information, please contact the City of Kerrville Public Works at (830) 257-8000 or visit our website at www.kerrvilletx.gov.