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PRESS RELEASE

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City of Kerrville receives 2024 Small Agency Award

Kerrville, Texas (Sept. 10, 2024) – The City of Kerrville, Texas received the 2024 Small Agency Award, presented annually to a Public Sector HR Association (PSHRA) member agency of up to 1,999 employees. In 2024, the City of Kerrville implemented “Raising the Employee Engagement Stakes,” a very unique employee engagement initiative utilizing department-specific poker chips as rewards



for the agency’s 339 full-time employees. Team members earn poker chips for outstanding performance, teamwork or achieving goals, and can redeem their chips for prizes of their choosing, ranging from tangible rewards like gift cards or gadgets to experiential incentives such as extra vacation days or team outings.

“This initiative empowers our supervisors and city council to participate in recognizing outstanding performance,” Kerrville City Manager Dalton Rice said. “Whenever they witness a team member going above and beyond, whether by delivering exceptional service, supporting innovative solutions, or simply being a supportive and collaborative team player, they can award that individual a poker chip.

“Each chip serves more than just a gesture,” Rice added. “They represent the real value of our team’s efforts and the positive impact they have on our community and each other.”

PSHRA is the home of HR professionals who have given tirelessly to the advancement of the public sector HR profession. The Association annually recognizes the outstanding accomplishments of its members and the work they do on behalf of their agencies at the local, state and federal government level.

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