



**City of Kerrville**  
701 Main Street  
Kerrville, Texas 78028  
(830) 257-8000  
[www.kerrvilletx.gov](http://www.kerrvilletx.gov)

## **PRESS RELEASE**

### **FOR IMMEDIATE RELEASE**

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### **City to charge three-percent fee on credit card transactions effective Oct. 1**

**Kerrville, Texas (Sept. 23, 2024)** – Starting Oct. 1, 2024, the City of Kerrville will begin charging a three-percent fee on all credit card transactions. This includes purchases that are completed in person, over the phone, or online.

This new fee is due to the rising costs associated with credit card transactions.

A great way to avoid this fee is to make payments by check or cash.



Utility customers can also take advantage of the bank draft option for utility bills. If you are interested in adding the bank draft option to your accounts, please contact the Utility Billing office at (830) 258-1504 or by email at [utility.billing@kerrvilletx.gov](mailto:utility.billing@kerrvilletx.gov).

CITY OF KERRVILLE CUSTOMERS

# IMPORTANT INFORMATION!



Starting on October 1, 2024, the City of Kerrville will begin charging a 3% fee on all credit card transactions. This includes purchases that are completed in person, over the phone, or online.

This new fee is due to the rising costs associated with credit card transactions. A great way to avoid this fee, is to make payments by check or cash. Utility customers can also take advantage of the bank draft option for utility bills. If you are interested in adding the bank draft option to your accounts, please contact the Utility Billing office at 830-258-1504 or by email at [utility.billing@kerrvilletx.gov](mailto:utility.billing@kerrvilletx.gov).

CITY OF KERRVILLE CUSTOMERS

# INFORMACIÓN IMPORTANTE



A partir del 1 Octubre de 2024, La Ciudad De Kerrville comenzará a cobrar una tarifa del 3% en todos las transacciones con tarjeta de crédito. Esto incluye compras que se completan en persona, por teléfono o en línea.

Esta nueva tarifa se debe al aumento de los costos asociados con las transacciones con tarjeta de crédito. Una excelente manera de evitar este cargo es realizar pagos con cheque o en efectivo. Los clientes de Servicios Públicos también pueden aprovechar la opción de giro bancario para las facturas de Servicios Públicos. Si está interesado en agregar la opción de giro bancario a sus cuentas, comuníquese con la Oficina de Facturación de Servicios Públicos al 830-258-1504 o por correo electrónico al [utility.billing@kerrvilletx.gov](mailto:utility.billing@kerrvilletx.gov).

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