

## City of Kerrville EMS EMS Dedicated Standby Services

City of Kerrville Fire Department EMS (EMS) understands the importance of providing EMS during special events or community programs. The enclosed Dedicated Standby Agreement must be utilized in order to arrange any special EMS coverage.

In order for any organization or governmental entity to request special standby services from EMS, the enclosed agreement must be requested, completed, signed and returned to EMS at least seven (7) days prior to start of any single occurring special event.

Although EMS will make every effort to provide the level of service requested, no specific coverage can be guaranteed due to the nature of EMS and the fact that the first priority of EMS is to respond to 911 calls. Please read the enclosed agreement carefully for details.

To complete the process of requesting dedicated standby services from EMS, please accurately complete the enclosed agreement and submit it to EMS before applicable deadlines.

You may return completed and signed agreements to:

Fax:  
830-257-6705  
Kerrville Fire Department  
Attn: Deputy Fire Chief

Mail:  
Kerrville Fire Department  
encl: Dedicated Standby Agreement  
87 Coronado Drive  
Kerrville, Texas 78028

City of Kerrville Fire Department EMS  
EMS Dedicated Standby Agreement

THIS AGREEMENT, entered into this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_  
by and between City of Kerrville (City) and \_\_\_\_\_  
(SERVICE USER).

WHEREAS, SERVICE USER is requesting dedicated standby services of the City's  
Fire Department Emergency Medical Services (EMS); and

WHEREAS, EMS is willing to provide such services under the terms set forth herein;

NOW, THEREFORE, it is agreed as follows:

1. City agrees to provide dedicated EMS standby service(s) to the SERVICE USER named above. Standby service, meaning an emergency vehicle with two medical technicians (at least 1 Paramedic), will station themselves at a function or event and will remain dedicated to that event through its conclusion unless an emergency occurs and their services are required elsewhere. Such vehicle will be equipped to provide care in an Advanced Life Support capacity. Pursuant to paragraph 3 below, dedicated standbys are subject to the availability of EMS crews and resources.
2. City agrees to provide dedicated EMS standby service(s) to the SERVICE USER named above for the dates, times, and locations specified in the STANDBY AND USER INFORMATION SECTION.
3. Due to the call volume of EMS, dedicated standby service(s) are subject to the availability of off-duty crews and spare emergency vehicles. In addition, even if a SERVICE USER requests and agrees to the conditions of dedicated standby service(s), certain extreme, catastrophic, or immediate life-threatening emergencies may still require EMS to utilize the technicians/ambulance assigned to the dedicated standby. If this occurs during a scheduled dedicated standby (with this AGREEMENT in place), and a lapse of on-site EMS coverage occurs, another ambulance/crew will be routed to the event upon availability. Should EMS be forced to leave the event to attend to an extreme, catastrophic, or immediate life-threatening emergency, SERVICE USER shall not be charged for the time dedicated EMS standby services were absent from the event.
4. The fee for dedicated standby service(s) is outlined in the City of Kerrville fee schedule. The hourly charge for this service begins from the time the crew arrives at the designated standby until it is released from the event, with a two hour minimum charge per dedicated standby service(s).

5. Upon completion of dedicated standby service(s), City will bill SERVICE USER for all costs associated with this agreement, and SERVICE USER agrees to pay all fees within 30 days of its receipt of the invoice.
6. City reserves the right to refuse any Dedicated Standby Agreement submitted by SERVICE USER less than seven (7) days prior to the start time of the requested dedicated standby service(s) event.
7. This agreement may be canceled by either party by giving 24-hours' advanced notice. If SERVICE USER provides notice of cancellation less than 24 hours before the scheduled event for which it sought dedicated standby service(s), SERVICE USER shall be billed for and pay the City's two-hour minimum rate subject to the terms of paragraph 5.
8. Nothing herein shall be construed to create a higher standard of care on the part of the City than generally recognized under the laws of the State of Texas for EMS services.
9. The charges provided for herein reflect only those charges associated with making EMS more readily available to the SERVICE USER. The normal charges for the care and transportation of patients will be the responsibility of the patient.

**STANDBY AND SERVICE USER INFORMATION**

The following SERVICE USER information will be used by EMS for scheduling and billing for services.

Name/Title of Event: \_\_\_\_\_

**EVENT OCCURRENCE 1**

Date: \_\_\_\_\_ Start Time: \_\_\_\_\_ End Time: \_\_\_\_\_

Location: \_\_\_\_\_

**EVENT OCCURRENCE 2 (if applicable)**

Date: \_\_\_\_\_ Start Time: \_\_\_\_\_ End Time: \_\_\_\_\_

Location: \_\_\_\_\_

(If request is for more than 2 event occurrences attach additional details to agreement)

Organization Name: \_\_\_\_\_

Primary Contact Person's Name: \_\_\_\_\_

Mailing Address (for billing): \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Phone #: \_\_\_\_\_ Phone # day of event (if different): \_\_\_\_\_

Email Address (if available): \_\_\_\_\_

IN WITNESS WHEREOF, the parties hereto have executed this agreement on the date first noted above.

**SERVICE USER****City of Kerrville**

\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Signature