



Water Conservation Initiative – Low Flow Rebate Program

Program Eligibility and Guidelines

- Applicant must currently own a home or building built in 1994 or earlier that has a City of Kerrville (“City”) water utility account in good financial standing for the property where the toilet(s) will be installed.
- All purchases must be made from a retailer located within the City.
- Completed applications must be received by the City within 60 days of both purchase and installation date.
- Only new reservoir-type toilets manufactured in 1994 or after are eligible to receive a rebate.
- To qualify for the rebate, the toilet(s) must be purchased between April 1, 2018, and March 31, 2019.
- The City reserves the right to terminate or modify this rebate program at any time.

Process

- Completed applications, proof of purchase (which may include a store receipt, licensed plumber invoice, etc.) and before/after photos must be received by the City within 60 days of purchase date.
- The City will issue a credit to the person named on the water utility account for \$75.00 for each qualifying toilet replaced. Residential properties may replace up to 3 toilets while commercial properties may replace up to 50 toilets. Commercial applicants seeking to receive a rebate for 5 or more toilets must contact the City’s Public Works Department prior to replacement to confirm eligibility and to set up site visit(s).
- If the owner of the property does not have an active City water account (e.g., leases building and water account is in lessor’s name), a rebate check may be issued upon approval by the City.
- Applications may take up to 30 days for review and approval and City reviews in order received.
- If an application is incomplete, the City will deny the rebate.
- Completed applications must be sent or delivered to:
 - City of Kerrville
 - Public Works
 - City Hall, 701 Main Street
 - Kerrville, Texas 78028
- Applicants may email scanned/digital copies of applications, receipts, and photos to publicworks@kerrvilletx.gov.
- The City may inspect the home or building to verify installation.

Questions about the program? Contact publicworks@kerrvilletx.gov or call 830-257-8000.

Water Conservation Initiative – Low Flow Rebate Program Application for Rebate

Participant Information

City of Kerrville Utility Account Number: _____

Name of Account Holder: _____ **Phone Number:** _____

Street Address of House/Building where toilet(s) were replaced: _____

Email Address: _____ (where notification sent unless otherwise indicated)

Purchase & Installation Information

Year house or building was built: _____ (must be 1994 or earlier)

Are you the owner of the home/building? _____

How many toilets were installed? _____

Date of Purchase: _____ (attach receipt, invoice from licensed plumber, etc.)

Date of Installation: _____

Name of person who installed the new toilet(s): _____ Yourself

Licensed Plumber Other

Rebate Program Terms

By signing below, I confirm that I have read and understand the program guidelines and agree to the following:

- I understand while my application is being processed a representative from the City of Kerrville (“City”) may contact me to verify the installation of the new toilet(s) before a rebate is issued.
- In accepting this rebate, I acknowledge that the City is in no way responsible for the operation or condition of service lines from the City’s meter to the home or building.
- I understand that the City of Kerrville does not endorse specific brands, products, dealers, or plumbers; nor does it guarantee materials, workmanship, performance, or durability of the purchased product or service.
- I understand I will receive a rebate not to exceed the amount outlined in the program guidelines.
- Processing of completed applications takes approximately 30 days. Once processing is completed and the rebate is approved, a credit will appear on my utility bill (or a rebate check where approved).
- I have included all of the required documentation to apply for this rebate.
- I certify that the information on this application is true and correct to the best of my knowledge.
- I understand and agree that the City may conduct an inspection of the installed toilet(s) to verify program requirements.

Participant Signature: _____ **Date:** _____

Approved Date: _____ **Denial Date:** _____

Rebate Amount: _____ **Reason for Denial:** _____