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PRESS RELEASE

FOR IMMEDIATE RELEASE

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City's Utility Billing Department offering new text notification services

Kerrville, Texas (June 16, 2020) – The City of Kerrville's Utility Billing Department is now offering Tyler Notify, a new text communication service that can be utilized by the city to share information regarding utility systems and accounts with customers.

In order to fully implement this program, it is vital that the Utility Billing Department has up-to-date customer information. Please contact the Utility Billing Office at utility.billing@kerrvilletx.gov or (830) 258-1504 to ensure that all information on your account is current and to opt-in for text messaging. If you send updated information via email, please include the name on your account, service address, and account number (if available).

The city is also encouraging customers to sign up to receive bills via email for faster receipt of bills and easier access to account information. Our goal is to offer the best possible service and options to our customers.

For more information, contact the Utility Billing office at (830) 258-1504, or utility.billing@kerrvilletx.gov.